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Dear member,

The safety and well-being of our members, employees and community is of highest importance to Telbec FCU, and we are closely monitoring evolving information related to the COVID-19 Coronavirus pandemic from both the Centers for Disease Control and Prevention (CDC) and the World Health Organization (WHO).

At this point, credit union operations will be limited to drive thru only transactions. The loan department is operating by appointments only. Loan applications can be submitted online or by telephone. We encourage all members to call into the credit union for additional information.

We want to assure you that your Credit Union will do everything within its power to assist you and make this time as stress free as possible. For our members who are out of work due to the COVID-19 pandemic we are offering case by case deferments beginning the month of April. All members will be offered a skip a payment program for Loans and Credit Cards (restrictions apply). Call into the Credit Union for details.

For your convenience and safety, we encourage the use of our website www.telbecfcu.com, online banking, mobile banking, telephone banking, Automated Teller Machines (ATMs), direct deposit, online applications and drive-thru services. For assistance, or to learn more about these services, please call the credit union.

As always, we're happy to serve you and are available to answer questions. We wish you all good health and safety as we navigate the days and weeks ahead.

Sincerely,

Telbec FCU Management and Board of Directors